
SAM HALLIGEN

456 Landmark Circle
Oakville, Ontario ♦ L2L 2L2

905.555.1777
email: shalligen@cogeco.ca

IT MANAGER - NETWORK ADMINISTRATION

Astute, solutions-focused IT professional with 9 years of experience providing technical support and network optimization for companies with dynamic connectivity, security and performance requirements. Adept at bridging the language of business and technology to offer elegant, cost-effective solutions to maximize ROI on IT investment and ensure that systems meet the evolving business imperatives of a growth-oriented company. Respected by colleagues, clients and staff for tenacious troubleshooting skills, knowledge of leading-edge technologies and unwavering commitment to client needs.

STRENGTHS & EXPERTISE

- | | |
|--|--------------------------------------|
| ✓ Network Configuration & Optimization | ✓ Client Relations & Needs Analysis |
| ✓ Network Virtualization | ✓ Migration Management |
| ✓ Network Traffic Flow Analysis | ✓ Technical & User Support Processes |
| ✓ Disaster Recovery Planning | ✓ Maintenance & Troubleshooting |
| ✓ Security Protocols & Utilities | ✓ Team Leadership & Development |

QUALIFICATIONS IN ACTION

NETWORK MANAGER

2003 - Present

Genera Marketing, Mississauga Ontario

Recruited to oversee the full spectrum of IT strategic planning and network administration for a rapidly expanding marketing firm that has become Canada's leading provider of sales, marketing and operational solutions for chain retailers.

- Migrated the company from a small, unsophisticated 2-server network to a 25-server virtualized network environment with state-of-the-art security practices, thin client Sharepoint connectivity from customer offices, online transaction processing capabilities, and daily backup procedures to protect critical corporate data.
- Designed, installed and managed a multi-platform network to meet the dynamic and evolving needs of the company, incorporating Microsoft IIS, Microsoft SharePoint Portal Server, Microsoft Exchange Server, Citrix Metaframe XP Server, SQL Server & VMWare ESX Server.
- Spearheaded the design and development of the company's first enterprise-wide disaster recovery plan.
- Undertook a comprehensive vulnerability assessment and instituted multi-layer firewall protection practices for the company's internet servers.
- Provided technical planning, support and traffic management for two new satellite offices, including maintenance of the 24/7 VPN link.
- Implemented a 50% total virtual infrastructure with a VMWare ESX server farm utilizing VMotion, HA, DRS and VCB, and administered all remote access points using PPTP and L2TP VPN tunnels.
- Oversaw the full procurement cycle for hardware and software acquisitions, including contract negotiations and vendor relationship management.
- Designed customized utilities for business processes, including a shipping application for controlling costs.
- Provided technical and user support to clients such as Future Shop, Best Buy, Telus, Canwel, Home Depot, and Unilever Food Products.

Additional professional experience includes 5 years in network administration and 4 years as a Personal & Corporate Tax Administrator for PricewaterhouseCoopers LLP.

Continued...

SAM HALLIGEN

QUALIFICATIONS

Computer Science Technician Diploma - Networking & Hardware

Mohawk College of Applied Arts and Technology, Hamilton Ontario

Post-Graduate Diploma in Advanced Network Security & Connectivity

Mohawk College of Applied Arts and Technology, Hamilton Ontario

Microsoft Certified Professional (MCP)

Microsoft Certified System Engineering (MCSE), *in progress*

Cisco Certified Network Administrator (CCNA)

A+ Certification - Hardware & OS installation, upgrading & troubleshooting

VMWare Certified Professional, *in progress*

COMPUTER & TECHNICAL SKILLS

Languages	Microsoft Visual Basic 5 & 6
Applications	Microsoft Office (Word, Excel, PowerPoint, Access, Outlook)
Utilities	Astaro Security Gateway (110, 220, 320) • Netscreen 5GT Firewalls Veritas Backup Exec • Microsoft SharePoint Portal • Citrix Metaframe XPs
Networks/Servers	IBM eSeries/xSeries Server • Dell PowerEdge Server Windows 2000 Server • Windows Server 2003 • Microsoft IIS Active Directory • VMWare VI3 • Unix/Linux Server • Site to Site VPN
Protocols	DNS • DHCP
Hardware	Dell, HP & Whitebox Workstations • HP ProCurve & 3com Switches Cisco Routers • Tape Backup Appliances • Cat5 Cabling & Termination
Platforms	Microsoft Windows 9x/2000/XP/NT • Unix/Linux